



Parent Representative Confidentiality Agreement

The primary role of the Parent Representative (Rep) for the team is to act as a neutral liaison between the players, team parent(s), and Coaching staff.

The Parent Rep is a communication contact to bring collective concerns to the coaching staff and in reverse to collect the opinions of the parents under the directive of the Head Coach. The Parent Rep will attend coach meetings with players and/or parents to act as a witness and impartial mediator as requested. If at the discretion of the Head Coach and/or Parent Rep, it is felt that the matter cannot be resolved satisfactory to all parties at the team level, then the Parent Rep or Head Coach shall contact the Brant County Minor Hockey Association (BCMHA) Vice President (VP). The VP will then discuss with the applicable executive members of BCMHA and will advise the Head Coach of the next steps.

Communication

Parent Reps provide a communication link between parents and coaches during the hockey season. They are available to parents to hear their concerns and bring forward to the team coaches accurately and in a calm, clear manner. Parent Reps are to there to support, listen and act in the best interest of the player(s) and the team as a whole.

Remember the 24-hour cool down principle, as it is important for all parties to take the time to cool down and think matters over. Parent liaisons may find themselves listening to parent's high emotional responses right after games or practices. In these situations, you may want to suggest the parent take a day to think things over and speak to you again before the issue is brought to the coach.

Confidentiality

All parents have the right to ask their Parent Rep to discuss any problems as they arise. All information shall be confidential and shall not be disclosed to or discussed with anyone other than those authorized to receive such information unless disclosure is authorized.

Brant Battalion Head Coach Signature

Date

Brant Battalion Parent Rep

Date